

Our Commitment

We will provide you with a **safe environment** that complies with guidelines issued by Government and our local authority

1. We are fortunate to be able to provide enough space for social distancing so please respect others when entering the salon and fully utilise the available space.
2. We ask that all our customers wear a face mask when entering the salon. This applies to everyone no matter if you are having a beauty treatment or using the sunbeds a mask must be worn to ensure both staff and clients feel safe at all times. If you do come to the salon without a mask we will provide you with one for a small cost.
3. You will need to hand sanitise when entering the salon which will be provided on entry.
4. A deposit payment must be paid when booking an appointment.
5. Please make sure you arrive on time for an appointment. If you are early please wait outside or in the car park and call the salon so we are aware you have arrived. If you are late or you miss your appointment we reserve the right to charge for the full price of your treatment.
6. You must give us at least 48hrs notice if you are unable to make an appointment or if you need to re-arrange.
7. Sunbed users may need to wait outside the salon if there are no beds available on arrival.
8. Please come alone to your appointment or for a sunbed unless you need assistance and unfortunately this also includes no children as we will not have a waiting area.
9. Please do not bring any extra items into the salon including shopping bags and trollies.
10. All surfaces throughout the salon will be cleaned regularly and wiped with the appropriate cleaning product between each treatment.
11. All items of equipment will be cleaned before and after every treatment. This includes all metal instruments, brushes, bowls and tweezers.
12. Sunbeds will be thoroughly cleaned after every session.
13. We have conducted training to ensure all members care for our customers in a safe, hygienic and professional manner.
14. Our therapists will wear gloves, masks, and other personal protection equipment (PPE) during treatments where required and therapists will wash their hands before and after every treatment.
15. Single use PPE will be used where appropriate and therefore replaced after treatment.

IMPORTANT

Contact us straight away to re-arrange your appointment if you have a temperature or are feeling unwell or if any person in your household has the same or is isolating.

DO NOT come to the salon if you or anyone you live with is self-isolating or is displaying symptoms known to be consistent with Covid-19

Please make bookings using our App or online via our website



We reserve the right to amend or adjust these guidelines based on government policy and new research to protect the safety of all our staff and clients

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